

# NECA

NATIONAL EXCHANGE  
CARRIER ASSOCIATION

## NECA NON-MEMBER COMPANY CODE REQUEST FORM

### CONTACT INFORMATION

REQUESTOR'S NAME \*

TELEPHONE NUMBER

ADDRESS

FAX NUMBER

DATE OF REQUEST

\* This contact will also be listed in Bellcore Routing Products as "Agent for Service of Process".  
If you would like a different contact for this purpose, please notify Bellcore-TRA at 908-699-6700.

### COMPANY INFORMATION

COMPANY NAME

ADDRESS OF CORPORATE HEADQUARTERS

STATE(S) IN WHICH COMPANY OPERATES

TYPE OF SERVICE COMPANY PROVIDES (e.g., Wireless [Paging, Beeper, Cellular, PCS], Certified Local Exchange, Competitive Access Provider, Local Reseller, etc.)

NECA must be notified of any mergers/acquisitions and/or name changes.

Companies operating in more than one state may be assigned multiple codes, one code for the overall company and an additional code for each state in which the company operates. Companies operating in only one state will be assigned only one code.

Please attach articles of incorporation as proof of existence and either certification by the state Public Utilities Commission or a copy of the company's FCC radio license which authorizes this company to provide telecommunications service.

RETURN FORM TO: MANAGER - TARIFF NO 4  
NECA  
100 S. JEFFERSON ROAD  
WHIPPANY, NJ 07981

TEL # 201-884-8355  
FAX # 201-884-8469

## BELLSOUTH BLANKET AGENCY AGREEMENT LETTER for LOCAL SERVICE PROVIDERS

I am an official of (Company) \_\_\_\_\_ and am authorized to commit my company to the conditions stated herein:

1. (Company) \_\_\_\_\_ will not submit any requests or inquiries for resale or Facility Based local service provisioning under Blanket Agency Agreement procedures to BellSouth for which it does not have proper authorization from the End User upon whose behalf service is offered.
2. (Company) \_\_\_\_\_ has entered into an agreement to provide local service for the End User.
3. The agreement between (Company) \_\_\_\_\_ and the End User provides that the (Company) \_\_\_\_\_ is solely responsible for representing the end user in all requests relating to local service. The agreement between (Company) \_\_\_\_\_ and the End User holds the End User responsible to (Company) \_\_\_\_\_ for all charges incurred on the End User's behalf for local service. However, (Company) \_\_\_\_\_ is responsible to BellSouth for all charges that may be incurred in connection with service requests for End Users regardless of whether the End User meets payment responsibilities to (Company) \_\_\_\_\_.
4. The End User will deal directly with (Company) \_\_\_\_\_ on all inquiries concerning their Local Service. This may include, but is not limited to, billing, repair, directory listings, and number portability.
5. BellSouth is authorized to release all information regarding the End User's local service to (Company) \_\_\_\_\_.
6. In the event that the End User challenges action taken by BellSouth as a result of the above mentioned service requests, (Company) \_\_\_\_\_ will provide evidence of proper End User authorization and indemnify and hold harmless BellSouth and its affiliates for any damages or losses, including but not limited to unauthorized change charges, resulting from (Company) \_\_\_\_\_ preparation and submission of service requests for which it did not have proper End User authorization.
7. In the event that the End User challenges billing which resulted from local service requests submitted to BellSouth by (Company) \_\_\_\_\_ under this Blanket Agency Agreement, then (Company) \_\_\_\_\_ will indemnify and hold harmless BellSouth and its affiliates for any damages, losses, costs and attorney's fees, if any, arising from BellSouth provisioning and maintenance of the End User's local service due to errors in the ordering of said service by (Company) \_\_\_\_\_.
8. In the event that the End User disputes actions taken by BellSouth as a result of a submission by (Company) \_\_\_\_\_ of a service request for disconnection or termination of a previously submitted local service request for which it did not have proper End User Authorization, the (Company) \_\_\_\_\_ will indemnify and hold harmless BellSouth and its affiliates for any damages, losses, costs and attorney's fees, if any, resulting from said dispute.
9. This Agreement shall continue in effect unless canceled by prior written notice by BellSouth or (Company) \_\_\_\_\_ thirty (30) days prior to the effective date of cancellation. Cancellation shall not release or limit any matters occurring prior to the cancellation of this Blanket Agency Agreement.

\_\_\_\_\_  
Signature of Officer

\_\_\_\_\_  
Title of Officer

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Date

**TELEPHONE NUMBER FOR MISDIRECTED CLEC CALLS**  
**CLEC Contact Number**

Fax #: 800-872-7059

A. CLEC Name \_\_\_\_\_

OCN \_\_\_\_\_

B. Single Point-of-Contact Telephone Number for CLEC End Users to contact when BellSouth is called in error.  
Check the State(s) and Provide the Appropriate Number.

☐ Alabama

☐ Kentucky

☐ North Carolina

☐ Florida

☐ Louisiana

☐ South Carolina

☐ Georgia

☐ Mississippi

☐ Tennessee

( )-\_\_\_\_\_-\_\_\_\_\_

C. Customer Name and Address (CNA) number for BellSouth to contact when investigating toll calls placed by their end users to CLEC end users: \*

( )-\_\_\_\_\_-\_\_\_\_\_

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Information Provided By:

Name \_\_\_\_\_

Title \_\_\_\_\_

Address \_\_\_\_\_

Telephone Number \_\_\_\_\_

Date \_\_\_\_\_

Date: \_\_\_\_\_

To:

From:  
BellSouth Local Carrier Service Center

Re: Toll Investigations

When it is necessary to secure information concerning a BellSouth telephone number for the purpose of authorizing or billing a call, BellSouth will assist by providing Customer Name and Address Information (CNA). This service is provided free of charge as a part of a reciprocal agreement. When appropriate, BellSouth will receive similar assistance from your company.

CNA assistance may be obtained as follows:

1. Dial the number shown below.
2. When the attendant answers, provide your company access code.
3. After acknowledgment, provide the 10-digit BellSouth number in question from your end user billing record.
4. The BellSouth attendant will provide the listed name, city and state for the telephone number. They will not have any additional information.
5. Only two requests for listing information may be made on each call.

Following are the telephone number and access code that have been assigned to your company. \*

CNA Access Telephone Number \_\_\_\_\_

CLEC Access Code \_\_\_\_\_

\* THIS TELEPHONE NUMBER AND ACCESS CODE ARE FOR THE SOLE PURPOSE DESCRIBED ABOVE AND ONLY FOR THE COMPANY DESIGNATED IN THIS LETTER. ANY OTHER USE IS STRICTLY PROHIBITED.

# PIC/LPIC CHANGE NOTIFICATION FORM

**New CLEC**

 **Delete/Disconnect**

## **Name/Address Change**

**Transmission Mode Change**

Date \_\_\_\_\_

**Manager— Equal Access Service Center  
BellSouth Interconnection Services  
Floor 15  
600 19<sup>th</sup> ST North  
Birmingham, AL 35203**

**Subject: PIC/LPIC Activity Notification Report**

**Local Service Provider**  
requests that BellSouth provide PIC/LPIC Activity Notification Reports in the following manner:

\_\_\_\_\_ affiliate long distance company (if any) \_\_\_\_\_  
(NDM or FTS) (CIC)

\_\_\_\_\_ Magnetic Tape \_\_\_\_\_ Paper  
(6250 BPI or 1600 BPI)

**Local Service Provider (LSP) Contact**

### LSP Address

**LSP ID (OCN)** \_\_\_\_\_

**Signature of LSP Representative**

**Telephone Number**

TO: OPERATOR SERVICES

Attachment A

FROM: \_\_\_\_\_  
CLEC Name

**SELECTIVE CLASS OF CALL SCREENING**

The following information is provided for an addition, change or deletion of Selective Class of Call Screening:

1. Action: Addition \_\_\_\_\_  
Change \_\_\_\_\_  
Deletion \_\_\_\_\_

2. Screening Codes:

<u>Code</u>	<u>Billing Allowed</u>
__21	Sent paid, Collect, Calling Card, Bill to 3rd, Verify--COIN (Smart Line)
__74	Collect--COIN (Inmate)
__76	Collect--NCN (Primarily Dorm Lines)
__79	Collect, Calling Card, Bill to 3rd, Verify--NCN (Cellular)
__88	Collect, Calling Card, Bill to 3rd, Verify--COIN (Smart Line)
__93	Collect, Calling Card, Bill to 3rd--NCN (Hospital)
__94	Collect, Calling Card, Bill to 3rd--HOTEL (Hotel/Motel)
__98	Collect, Calling Card, Bill to 3rd Verify--COIN (Coinless Coin)

3. Telephone number(s) involved (enter 10-digit number):

\_\_\_\_\_  
\_\_\_\_\_

4. Effective Date: \_\_\_\_\_

**DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

1. Blocking requested? Yes \_\_\_\_\_ No \_\_\_\_\_

2. Telephone number(s) to be blocked (enter 10-digit number):

\_\_\_\_\_  
\_\_\_\_\_

3. Effective Date: \_\_\_\_\_

All requests should be faxed 7 working days prior to desired effective date to:

(404) 320-8766 Florida, Georgia, North Carolina, South Carolina  
(318) 670-4954 Alabama, Mississippi, Louisiana, Kentucky, Tennessee

# BELLSOUTH INTERCEPT TANDEM

		COMBINED			
LATA	ACCESS TNDM LOCATION	TANDEM CLLI CODE	LOCAL OFC CLLI CODE	SW TYPE #	NOTES @
BRHM	BIRMINGHAM-MAIN & TOLL	BRHMALMT0GT	NO-LOCAL	DMS 200	HOST
HNVI	HUNTSVILLE-UNIVERSITY	HNVALUN0GT	HNVALUNDSO	DMS 1/2	REMOTE
MTGM	MONTGOMERY-MAIN & TOLL	MTGMALMT0GT	MTGMALMTDSO	DMS 1/2	REMOTE
MOBL	MOBILE-AZALEA	MOBLALAZ0GT	MOBLALAZDSO	DMS 1/2	REMOTE
DYBH	DAYTONA-PORT ORANGE	DYBHFLPO01T	DBYBHFLPODSO	DMS 1/2	REMOTE
GSVL	GAINESVILLE-MAIN	GSVFLMA01T	GSVFLMADSO	DMS 1/2	REMOTE
JCVL	JACKSONVILLE-CLAY	JCVLFLCL05T	JCVLFLCLDS1	DMS 1/2	REMOTE
ORLD	ORLANDO-MAGNOLIA	ORLDFLMA04T	NO-LOCAL	DMS 200	REMOTE
PNCY	PANAMA CITY-MAIN	PNCYFLMA04T	PNCYFLMADSO	DMS 1/2	REMOTE
PNSC	PENSACOLA-WARRINGTON	PNSCFLWA01T	PNSCFLWADSO	DMS 1/2	REMOTE
SE	N DADE-GOLDEN GLADES	NDADFLGG03T	NO-LOCAL	DMS 200	REM OPR SVC ONLY
	WEST PALM BCH-GARDENS	WPBHFLGR02T	NO-LOCAL	DMS 200	REMOTE
ATLN	ATLANTA-SANDY SPRINGS	ATLNGASS11D	NO-LOCAL	DMS 200	INTERCEPT ONLY
LSVL	LOUISVILLE-ARMORY PL	LSVLKYAP2GT	NO-LOCAL	DMS 200	HOST
OWBO	MADISONVILLE-MAIN	MDVIKYMA02T	MDVIKYMADSO	DMS 1/2	REMOTE
WNCH	WINCHESTER-MAIN	WNCHKYMA02T	WNCHKYMADSO	DMS 1/2	REMOTE
BTRG	BATON ROUGE-GOODWOOD	BTRGLAGW0GT	NO-LOCAL	DMS 1/2	REMOTE
LFYT	LAFAYETTE-MAIN	LFYTLAMA0GT	LFYTLAMADSO	DMS 1/2	REMOTE
NWOR	NEW ORLEANS-MAIN	NWORLAMA0GT	NO-LOCAL	DMS 200	HOST OPR SVC ONLY
SHPT	SHREVEPORT-MAIN	SHPTLAMA0GT	SHPTLAMADSO	DMS 1/2	REMOTE
BILX	BILOXLEDGEWATER	BILXMSDD08T	BILXMSDDDSO	DMS 1/2	REMOTE
JCSN	JACKSON-CAPITOL PEARL	JCSNMSCP06T	NO-LOCAL	DMS 1/2	REMOTE
	GREENWOOD-MAIN	GNVDMMSMA06T	GNVDMMSMADSO	DMS 1/2	REMOTE
AHVL	ASHEVILLE-O'HENRY	AHVLNCOH04T	AHVLNCOH25G	DMS 1/2	REMOTE
CHRL	CHARLOTTE-CALDWELL	CHRLNCCA05T	NO-LOCAL	DMS 200	REMOTE
GNBO	GREENSBORO-EUGENE	GNBONCEU05T	GNBONCEU33F	DMS 1/2	REMOTE
RLGH	RALEIGH-NEW HOPE	RLGHINCH001T	NO-LOCAL	DMS 200	REMOTE
WLMG	LAURINBURG-MAIN	LRBGNCMA02T	LRBGNCMA27F	DMS 1/2	REMOTE
CHTN	CHARLESTON-DIAL & TOLL	CHTNSCDT80T	NO-LOCAL	DMS 200	REMOTE
CLMA	COLUMBIA-SENATE ST	CLMASCSN80T	CLMASCSN25E	DMS 1/2	REMOTE
FLRN	FLORENCE-MAIN	FLRNSCMA80T	FLRNSCMA86F	DMS 1/2	REMOTE
GNVL	GREENVILLE-DIAL & TOLL	GNVLSCDT80T	NO-LOCAL	DMS 200	HOST FOR SC&NC *
CHTG	CHATTANOOGA-9TH ST	CHTGTTNNS84T	CHTGTTNNSDSO	DMS 1/2	REMOTE
KNVL	KNOXVILLE-MAIN	KNVLTNMA84T	KNVLTNMADSO	DMS 1/2	REMOTE
MMPH	MEMPHIS-MAIN	MMPHTNMA84T	MMPHTNMADSO	DMS 1/2	REMOTE
NSVL	NASHVILLE-MAIN	NSVLTNMT86T	NO-LOCAL	DMS 200	HOST OPR SVC ONLY
# DMS 1/2 is a DMS 100/200					
@ HOST refers to the DMS TOPS HOST OPERATOR feature					
REMOTE or REM refers to the DMS TOPS REMOTE OPERATOR feature					
OPR SVC ONLY means the switch serves only Operator traffic					
CONS. means the access tandem function will be consolidated to another Tandem					
* Host for NC and SC Toll Access Operator Services rehome to Charlotte is being evaluated					

## END USER LETTER OF AUTHORIZATION

Date: \_\_\_\_\_

TO: BellSouth Local Carrier Services Center

Please provide the BellSouth Customer Service Record for the following end user's account:

Customer Name: \_\_\_\_\_

Main Account Tel #: \_\_\_\_\_

FROM: CLEC Company: \_\_\_\_\_

CLEC Contact: \_\_\_\_\_

Contact's number: \_\_\_\_\_

FAX number: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_



## DIRECTORY LISTING REQUEST

### Administrative Section

PON \_\_\_\_\_ VER \_\_\_\_\_ AN \_\_\_\_\_ ATN \_\_\_\_\_ PG \_\_\_\_\_ OF \_\_\_\_\_ DATE \_\_\_\_\_

### Stand Alone Request Section

CLEC NAME \_\_\_\_\_  
 TELEPHONE NUMBER \_\_\_\_\_  
 FAX NUMBER \_\_\_\_\_  
 INITIATOR IDENTIFICATION \_\_\_\_\_  
 INITIATOR TEL. NO. \_\_\_\_\_  
 BILLING ACCT NO. \_\_\_\_\_  
 TYPE OF SERVICE: ☐ BUSINESS ☐ RESIDENCE ☐ GOVERNMENT  
 DESIRED LISTING DUE DATE \_\_\_\_\_

CIC \_\_\_\_\_  
 END USER NAME \_\_\_\_\_  
 END USER ADDRESS \_\_\_\_\_  
 CITY, STATE, ZIP \_\_\_\_\_  
 END USER TELEPHONE NO. \_\_\_\_\_  
 END USER MISC ACCOUNT NO. \_\_\_\_\_

### Directory Delivery Section

DELIVERY NAME \_\_\_\_\_  
 DELIVERY ADDRESS \_\_\_\_\_  
 CITY, STATE, ZIP \_\_\_\_\_

#### WHITEPAGE DELIVERY:

ANNUAL QTY \_\_\_\_\_  
 INTERIM QTY \_\_\_\_\_

#### YELLOW PAGE DELIVERY:

ANNUAL QTY \_\_\_\_\_  
 INTERIM QTY \_\_\_\_\_

### Listing Information Section

☐ ADVANCE LISTING (AVL) ☐ CORRECT LISTING ☐ 5605

Ref Num	ACT	Listing Order	Caption Indent Level	Telephone Number	Listing Type	Listed Name	Listed Address	Yellow Page Heading Code	SIC	Foreign/ Secondary Directory Name

## Competitive Local Exchange Carrier Information for BellSouth Advertising & Publishing Corp. (BAPCO) Customer Guide Pages

### CLEC Information

CLEC Name as it should Appear in Customer Guide Pages: \_\_\_\_\_

Directory Name to contain CLEC Information: \_\_\_\_\_

CLEC Contact Coordinating General Customer Guide Pages: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

### General Customer Guide Pages Listing Information

#### CLEC Service Numbers

Establishing or Changing Service	Residential Service	( ) - -
	Business Service	( ) - -
Repair Service	Residential Service	( ) - -
	Business Service	( ) - -
Billing Information	Residential Service	( ) - -
	Business Service	( ) - -

### CLEC Specific Customer Guide Pages Purchased

Number of CLEC Specific Customer Guide Pages Purchased: ☐ 0 ☐ 2 ☐ 4 ☐ 6

CLEC Specific Pages Contact Person, if Different from Above:

Name: \_\_\_\_\_ Telephone Number ( ) - -

Enclosures: Refer to Customer Guide Information and Specifications for Required Information & Media (Please check appropriate box[es])

☐ Diskette ☐ Camera Ready Logo

### BAPCO Mailing Address for Customer Guide Information

Rook Barretto	Telephone	404-982-7105
Director - LEC Interface	Facsimile	404-982-6907
59 Executive Park South		
Room 270		
Atlanta, Georgia 30329		

**GUIDELINES FOR CLECS ACTING AS AGENTS**

In layman's terms, an agency agreement allows the agent to act on the end user's behalf to order, change, and/or discontinue service, or obtain account information for that end user. The end user remains BellSouth Telecommunications' customer of record and is financially responsible for all actions of the agent done in the name of the end user. The agency agreement is a written legal document that must be signed by the end user and provided to BellSouth when the agent orders, changes, or discontinues service in the name of the end user.

If a CLEC comes to BellSouth with an agency agreement for an end user, it will be directed to the VMC (vendor marketing center) in the particular state. The CLEC acting as an agent will be treated in the same manner as any other agent. The services ordered, changed, or disconnected will be done with the end user as the customer of record. The end user will continue to be managed by its regular BellSouth account team. Orders from a Competitive Local Exchange Carrier acting as an agent for an end user will not be handled by Interconnection Services unless the end user's account is already handled by Interconnection Services. The CLEC acting as an agent is not reselling BellSouth services or purchasing UNEs (Unbundled Network Elements).

**Facility Based CLEC Activation Requirements****Appendix G****BellSouth Policies****CLEC Connection Policy**

Competitive Local Exchange Company (CLEC) bills from BellSouth are due when rendered and are considered past due thirty-one days after the bill date. If any portion of the payment is received after the due date or if any portion of the payment is received in funds not immediately available to BellSouth Telecommunications, then late a payment penalty will be due to BellSouth.

**PAYMENT DUE DATE**

The CLEC is responsible for full payment of all BST services billed monthly prior to the next billing date. A late payment charge according to the terms of each state's tariff (Tariff reference - GSST A2.4.3) will be applied to each CLEC's bill when the previous month's bill has not been paid in full prior to the next billing date. A charge according to the terms of each state's tariff (Tariff reference - GSST A2.4.3) will apply whenever a check or draft for payment is not accepted by the institution on which it is written.

**Facility Based CLEC Activation Requirements**

Appendix G

**BellSouth Policies**

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**TREATMENT DATES**

CLEC Credit Class		
TREATMENT TYPE	A & B CREDIT CLASS	C & D CREDIT CLASS
Refusal for Additional Service Notice letter sent	At "2nd bill period + 1day", if the balance is greater than the previous month's current charges	At "bill period + 1day", if the balance is less than or equal to the prior month's current charges

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**REFUSAL FOR ADDITIONAL SERVICE**

The Refusal for Additional Service Notice letter advises the CLEC to pay within 15 days or requests for additional service will be refused. If payment is not received within this time frame, the LCSC will contact the CLEC for payment arrangements.

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**PAYMENT ARRANGEMENTS**

If payment arrangements are made, then the CLEC will receive a confirmation letter with the terms of payment by certified mail. If the payment arrangements are fulfilled, the treatment process is closed. If payment arrangements are not made or kept, then the LCSC sends a Denial Notice by certified mail. The Denial Notice advises that the CLEC's service (i.e., the CLEC end users' services) will be disconnected.

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**PAYMENT NOT RECEIVED**

If payment is not received by the deadline stated in the denial letter, the LCSC will send a Disconnect Notice by certified mail. The Disconnect Notice advises the CLEC that the CLEC's service (i.e., the CLEC end users' services) will be disconnected on an appointed date (determined by the LCSC) as a result of non-payment.

**CLEC BILLING DISPUTE POLICY**

A billing dispute results when a CLEC submits a claim(s) that supports its belief that an error condition exists on a bill. The CLEC is required to submit the billing dispute in writing to the LCSC to begin this process.

Should a CLEC's end user submit a dispute to BellSouth, the CLEC's end user will be referred to the serving CLEC. BellSouth will not handle any CLEC's end user's billing dispute unless the charge(s) in dispute is covered in a Billing and Collections contract between BellSouth and a Interexchange carrier.

**REASON FOR BILLING DISPUTE ADJUSTMENTS**

- **Interrupted/Defective**— Service was out of order (as determined from customer and repair records). There must be a reported service problem to BellSouth repair indicating when the service was reported out of order or defective and when the trouble was cleared.
- **Denied in Error**— Service was denied in error or not restored promptly. Repair records should be checked for verification of the date and hour that service was denied and restored. If bill payment date is prior to date in repair records, then an adjustment to the CLEC's bill is made.
- **Service Billed in Error**— There is either a non-existent service, discontinued services, service connected in error, service not installed and/or service billed at incorrect rate. Service center records, comptroller's records, and repair records should substantiate the claim.

**Facility Based CLEC Activation Requirements****Appendix G****BellSouth Policies**

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**RESOLUTION OF DISPUTE**

The dispute should be handled in thirty business days, and the CLEC will be notified of the resolution.

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**DISPUTE RESOLUTION FOLLOW-THROUGH**

When CLEC negotiations result in an adjustment three days or less before the close of billing, the credit/debit may appear on the next CLEC bill.

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**INTEREST ON ADJUSTMENTS**

Interest will be applied to adjustments for over billed or erroneously billed paid charges after 60 days. The charges must be BellSouth, non-toll that were billed due to BellSouth error. Once the CLEC is eligible for interest, credit will be applied for the entire period that was billed incorrectly.

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**LATE PAYMENT CHARGE (LPC)**

When a charge is disputed by a CLEC and can not be resolved within the current billing cycle, the CLEC should pay the balance less the amount in dispute. The Late Payment Charge (LPC) will be waived for the disputed amount for the period of time it would take to resolve the dispute. The LPC will only apply to the remaining charges. LPCs will be applied according to the General Subscriber Service Tariff in each state.

**TRANSFER OF SERVICE POLICY****Month to month services**

Service previously furnished to the end user by BellSouth may be assumed by a Reseller without financial obligation. A final bill will be rendered to the end user. Appropriate service charges for changes of customer records will apply.

**MSAs— Master Service Agreements****CSAs— Contract Service Agreements**

- Service previously furnished to the end user by BellSouth may be assumed by a Reseller.
- BellSouth will render a final bill to the end user.
- The end user is liable for any unpaid balances.
- All future bills for service from the date of conversion will be rendered to the Reseller. Regulations in the retail tariff concerning transfer of service will apply.
- Transfer of service charges will not be subject to the resale discount.



## Facility Based CLEC Activation Requirements

### Appendix G

### BellSouth Policies

EXAMPLES OF ASSUMPTIONS AND POLICY		
EXAMPLE	ASSUMPTIONS	POLICY
1	<ul style="list-style-type: none"> <li>End-User A has an existing contracted service with BellSouth (i.e., Variable Term Plan, Tiered Plan, Contract Service Arrangement, Master Service Arrangement, Contracted Term Special Assembly).</li> <li>BellSouth End-User A wants to transfer service to End-User B at the same location(s).</li> <li>End-User B is willing to assume BellSouth End-User A's contract under the same terms and conditions agreed to by BellSouth End-User A.</li> </ul>	<ul style="list-style-type: none"> <li>BellSouth renders a final bill to End-User A.</li> <li>BellSouth End-User B is assigned BellSouth End-User's A contract under the same terms and conditions contracted for by End-User A.</li> <li>A transfer of service charge applies to End-User A as stated in the appropriate retail service tariff (General Subscriber Service or Private Line).</li> <li>BellSouth End-User B assumes the contract for its remaining term and is now the Customer of Record.</li> <li>There is no termination liability applied at time of assignment, but End-User B assumes termination liability along with all other terms and conditions.</li> <li>End-User A is liable for any unpaid balances.</li> <li>Collection procedures, if necessary, will be initiated against End-User A.</li> </ul>

## Facility Based CLEC Activation Requirements

### Appendix G

### BellSouth Policies

Example 2: End-User A's Contract Assigned to Reseller X		
EXAMPLE	ASSUMPTIONS	POLICY
2	<ul style="list-style-type: none"> <li>■ BellSouth End-User A has an existing contracted service with BellSouth (i.e., Variable Term Plan, Tiered Plan, Contract Service Arrangement, Master Service Arrangement, Contracted Term Special Assembly).</li> <li>■ BellSouth End-User A wants to transfer service to Reseller X at the same location(s).</li> <li>■ Reseller X has an existing contract for resale with BellSouth and is certified to provide local service by the appropriate state regulatory body.</li> <li>■ Reseller X is willing to assume End-User A's contract under the same terms and conditions agreed to by End-User A.</li> </ul>	<ul style="list-style-type: none"> <li>■ BellSouth renders a final bill to End-User A.</li> <li>■ Reseller X is assigned End-User's A contract under the same terms and conditions contracted for by End-User A.</li> <li>■ Reseller X assumes the contract for its remaining term.</li> <li>■ A transfer of service charge applies to End-User A as stated in the appropriate retail service tariff (General Subscriber Service or Private Line).</li> <li>■ There is no termination liability applied at time of assignment, but End-User B assumes termination liability along with all other terms and conditions.</li> <li>■ End-User A is now Reseller X's end user. End-User A is liable for any unpaid balances.</li> <li>■ Collection procedures, if necessary, will be initiated against End-User A.</li> <li>■ The monthly rate paid (i.e., resale rate) by Reseller X will vary by state by type of contract. For example, the resale discount will apply in all cases to services contracted from the retail services tariffs but may not apply to Contract Service Arrangements depending on the state.</li> </ul>
<p>Note: If another End-User (C) or Reseller (Y) agrees to assume a contract that has already been assigned to End-User B or Reseller X, the same procedures stated above apply to the Customer of Record (End-User B or Reseller X). The contract is reassigned to End-User C or Reseller Y for its remaining term.</p>		

**Facility Based CLEC Activation Requirements**
**Appendix G**
**BellSouth Policies**

<b>EXAMPLES OF ASSUMPTIONS AND POLICY</b>		
<b>EXAMPLE</b>	<b>ASSUMPTIONS</b>	<b>POLICY</b>
3	<ul style="list-style-type: none"> <li>End-User A has an existing contracted service with BellSouth (i.e., Variable Term Plan, Tiered Plan, Contract Service Arrangement, Master Service Arrangement, Contracted Term Special Assembly).</li> <li>End-User A wants to transfer service to End-User B at the same location(s).</li> <li>End-User B is not willing to assume End-User's A contract under the same terms and conditions agreed to by End-User A.</li> </ul>	<ul style="list-style-type: none"> <li>BellSouth renders a final bill to End-User A.</li> <li>End-User B signs a new contract for the same service or purchases new service.</li> <li>Transfer of service charges does not apply.</li> <li>Termination liability charges are applied on End-User A.</li> <li>End-User A is liable for any unpaid balances.</li> <li>Collection procedures, if necessary, will be initiated against End-User A.</li> </ul>
4	<ul style="list-style-type: none"> <li>End-User A has an existing contracted service with BellSouth (i.e., Variable Term Plan, Tiered Plan, Contract Service Arrangement, Master Service Arrangement, Contracted Term Special Assembly).</li> <li>End-User A wants to transfer service to Reseller X at the same location(s).</li> <li>Reseller X is not willing to assume End-User A's contract under the same terms and conditions agreed to by End-User A.</li> </ul>	<ul style="list-style-type: none"> <li>BellSouth renders a final bill to End-User A.</li> <li>Reseller X signs a new contract for the same service or purchases new service.</li> <li>Transfer of service charges does not apply.</li> <li>Termination liability charges are applied on End-User A.</li> <li>End-User A is liable for any unpaid balances.</li> <li>Collection procedures, if necessary, will be initiated against End-User A.</li> </ul>

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<b>ACAC</b>	Access Customer Advocacy Center
<b>ACNA</b>	Access Customer Name Abbreviation
<b>ACT</b>	Activity
<b>ACTL</b>	Access Customer Terminal Location
<b>AENG</b>	Additional Engineering
<b>AFO</b>	Additional Forms
<b>AGAUTH</b>	Agency Authorization Status
<b>AI</b>	Additional Point of Termination Indicator
<b>AIN</b>	Advanced Intelligent Network
<b>ALBR</b>	Additional Labor
<b>ALT IMPCON</b>	Alternate Implementation Contact
<b>AMA</b>	Automatic Message Accounting
<b>ANI</b>	Automatic Number Identification
<b>APOT</b>	Additional Point of Termination
<b>ASOG</b>	Access Service Ordering Guidelines
<b>ASR</b>	Access Service Request
<b>ATC</b>	Access Tandem Carrier
<b>ATDS</b>	Access Ten Digit Screening
<b>AUTHNM</b>	Authorization Name
<b>BAN1</b>	Billing Account Number 1
<b>BAN2</b>	Billing Account Number 2
<b>BAPCO</b>	BellSouth Advertising and Publishing Corporation
<b>BFR</b>	Bona Fide Request
<b>BI1</b>	Billing Account Number Identifier 1
<b>BI2</b>	Billing Account Number Identifier 2
<b>BILLCON</b>	Billing Contact
<b>BILLNM</b>	Billing Name
<b>BLDG</b>	Building
<b>BPSN</b>	BellSouth Public Switched Network
<b>BRI</b>	Basic Rate Interface
<b>BST</b>	BellSouth Telecommunications
<b>CABLE ID</b>	Cable Identification
<b>CABS</b>	Carrier Access Billing System
<b>CARE</b>	Customer Account Record Exchange
<b>CBOS</b>	CABS Billing Output Specifications
<b>CC</b>	Company Code

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<b>CCM</b>	Circuit Capacity Management
<b>CCNA</b>	Customer Carrier Name Abbreviation
<b>CDS</b>	Connectionless Data Service
<b>CFA</b>	Connecting Facility Assignment
<b>CFTN</b>	Call Forward To Number
<b>CHAN/PAIR</b>	Channel/Pair
<b>CHC</b>	Coordinated Hot Cut
<b>CIC</b>	Carrier Identification Code
<b>CKR</b>	Customer Circuit Reference
<b>CLEC</b>	Competitive Local Exchange Carrier
<b>CLLI</b>	Common Language Location Identification
<b>CLUB</b>	Customized Large User Bill
<b>CMC</b>	Cellular Mobile Carrier
<b>CNA</b>	Customer Name and Address
<b>CNAM</b>	Calling Name Query Service
<b>CO</b>	Central Office
<b>COCOT</b>	Customer Owned Coin Operated Telephone
<b>COWG</b>	Central Office Work Group
<b>CPE</b>	Customer Premises Equipment
<b>CPM</b>	Common Presentation Manager
<b>CPG</b>	Circuit Provisioning Group
<b>CRIS</b>	Customer Records Information System
<b>CSA</b>	Contract Service Arrangements
<b>CSM</b>	Customer Service Manager
<b>CSR</b>	Customer Service Record
<b>D/TSENT</b>	Date and Time Sent
<b>DA</b>	Directory Assistance
<b>DAAS</b>	Directory Assistance Access Service
<b>DAB</b>	Diskette Analyzer Bill
<b>DACC</b>	Directory Assistance Call Completion
<b>DADAS</b>	Direct Access to Directory Assistance Service
<b>DADS</b>	Directory Assistance Database Service
<b>DAP</b>	Directory Access Protocol
<b>DBAC</b>	Database Administration Center
<b>DCSC</b>	Data Customer Support Center
<b>DDD</b>	Desired Due Date
<b>DDDO</b>	Desired Due Date Out
<b>DFDT</b>	Desired Frame Due Time
<b>DID</b>	Direct Inward Dial Trunks
<b>DISC #</b>	Disconnect Telephone Number
<b>DLR</b>	Design Layout Record

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<b>DQTY</b>	Disconnect Quantity
<b>DRC</b>	Design Routing Code
<b>DSGCON</b>	Design/Engineering Contact
<b>EASC</b>	Equal Access Service Center
<b>EBD</b>	Effective Bill Date
<b>EBP</b>	Extended Billing Plan
<b>EBS</b>	Enhanced Billing Services
<b>ECCKT</b>	Exchange Company Circuit ID
<b>EDI</b>	Electronic Data Interchange
<b>EGA</b>	External Gateway Access
<b>EIS</b>	Expanded Interconnection Service
<b>EMAIL</b>	Electronic Mail Address
<b>ESF</b>	Extended Super Frame
<b>EU</b>	End User Form
<b>EUMI</b>	End User Moving Indicator
<b>EXP</b>	Expedite
<b>FA</b>	Feature Activity
<b>FAX NO</b>	Facsimile Number
<b>FBI</b>	Final Bill Information Indicator
<b>FGD</b>	Feature Group D
<b>FID</b>	Field Identifier
<b>FOC</b>	Firm Order Confirmation
<b>FPI</b>	Freeze PIC Indicator
<b>FPOI</b>	Facility Point of Interconnection
<b>HA</b>	Hunt Group Activity
<b>HNTYP</b>	Hunting Type Code
<b>HUNT SEQ</b>	Hunting Sequence
<b>IC</b>	Interexchange Carrier
<b>ICO</b>	Independent Telephone Company
<b>ICONS</b>	Independent Company Number Services
<b>ICSC</b>	Interexchange Customer Carrier Center
<b>IG</b>	Implementation Guide
<b>IMPCON</b>	Implementation Contact
<b>INAC</b>	Interconnection Network Access Coordinator
<b>INIT</b>	Initiator Identification
<b>INP</b>	Interim Number Portability
<b>INPT</b>	Interim Number Portability Type
<b>INPTG</b>	Interim Number Portability Trunk Group
<b>INPTG</b>	Interim Number Portability Trunk Group
<b>INSAC</b>	Integrated Surveillance and Administration Center
<b>IPOC</b>	Initial Point of Contact

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<b>ISDN</b>	Integrated Digital Services Network
<b>ISOC</b>	Interconnection Services Operations Center
<b>IWBAN</b>	Inside Wire Bill Account Number
<b>IWCON</b>	Inside Wire Contact
<b>IWJK</b>	Inside Wire Jack Code
<b>IWJQ</b>	Inside Wire Jack Quantity
<b>IWO</b>	Inside Wiring Options
<b>JK CODE</b>	Jack Code
<b>JK NUM</b>	Jack Number
<b>JK POS</b>	Jack Position
<b>JR</b>	Jack Request
<b>LAN</b>	Local Area Network
<b>LCON</b>	Local Contact
<b>LCSC</b>	Local Carrier Service Center
<b>LEC</b>	Local Exchange Company
<b>LENS</b>	Local Exchange Navigation System
<b>LEO</b>	Local Exchange Ordering
<b>LEO IG</b>	Local Exchange Ordering Implementation Guide
<b>LERG</b>	Local Exchange Routing Guide
<b>LIDB</b>	Line Information Database
<b>LNA</b>	Line Activity
<b>LOA</b>	Letter of Agreement
<b>LOCBAN</b>	Local Billing Account Number
<b>LPC</b>	Late Payment Charges
<b>LPIC</b>	IntraLATA Primary Interexchange Carrier
<b>LQTY</b>	Loop Quantity
<b>LS</b>	Loop Service Form
<b>LSINP</b>	Loop Service with Interim Number Portability Form
<b>LSO</b>	Local Serving Office
<b>LSP AUTH</b>	Local Service Provider Authorization
<b>LSP AUTH DATE</b>	Local Service Provider Authorization Date
<b>LSP AUTH NAME</b>	Local Service Provider Authorization Name
<b>LSR</b>	Local Service Request Form
<b>LSR NO</b>	Local Service Request Number
<b>LST</b>	Local Service Termination
<b>LTP</b>	Local Transport
<b>MDF</b>	Main Distribution Frame
<b>MLT</b>	Mechanized Loop Test
<b>MOU</b>	Minutes of Use
<b>MSA</b>	Master Service Arrangement
<b>MSC</b>	Mobile Switching Center

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<b>MTCE</b>	Maintenance
<b>N/A</b>	Not Applicable
<b>NC</b>	Network Channel Code
<b>NCI</b>	Network Channel Interface Code
<b>NCI</b>	Network Channel Interface Code
<b>NDM</b>	Network Data Mover, now known as CONNECT:direct
<b>NECA</b>	National Exchange Carrier Association
<b>NFAS</b>	Non-Facility Associated Signaling
<b>NID</b>	Network Interface Device
<b>NIDR</b>	NID Request
<b>NPQTY</b>	Interim Number Portability Quantity
<b>NRC</b>	Non-Recurring Charge
<b>NSEP</b>	National Emergence Security Preparedness
<b>NTIS</b>	National Technical Information Service
<b>OC&amp;C</b>	Other Charges and Credits
<b>OBF</b>	Ordering and Billing Forum
<b>OCN</b>	Operating Company Number
<b>OPC</b>	Originating Point Codes
<b>ORD</b>	Order Number
<b>OSS</b>	Operations Support Systems
<b>OTN</b>	Out Telephone Number
<b>P/SIMS</b>	Products and Services Information Management System
<b>PIC</b>	Primary Interexchange Carrier
<b>PLU</b>	Percent Local Usage
<b>POI</b>	Point of Interconnection
<b>PON</b>	Purchase Order Number
<b>POP</b>	Point of Presence
<b>PORTED #</b>	Ported Telephone Number
<b>POT</b>	Point of Termination
<b>POTS</b>	Plain Old Telephone Service
<b>PQT</b>	Presale Quality Team
<b>PQTY</b>	Port Quantity
<b>PROJECT</b>	Project Identification
<b>PSC</b>	Public Services Commission
<b>PSP</b>	Payphone Service Provider
<b>PUC</b>	Public Utilities Commission
<b>PVC</b>	Permanent Virtual Circuits
<b>RBDC</b>	Regional Birmingham Data Center
<b>RC</b>	Recurring Charge
<b>RDN</b>	Refusal Discontinuance Notice
<b>REF NUM</b>	Reference Number



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<b>REQTYP</b>	Requisition Type and Status
<b>RORD</b>	Related Order Number
<b>RPON</b>	Related Purchase Order Number
<b>RS</b>	Resale Service Form
<b>RSAG</b>	Regional Street and Address Guide
<b>RSQTY</b>	Resale Quantity
<b>RT</b>	Remote Terminal
<b>RTI</b>	Route Index
<b>RTR</b>	Response Type Requested
<b>SAN</b>	Subscriber Authorization Number
<b>SBILLNM</b>	Secondary Billing Name
<b>SC</b>	Service Center
<b>SCA</b>	Special Construction Authorization
<b>SCP</b>	Signaling Control Point
<b>SCP</b>	Service Control Point
<b>SECNCI</b>	Secondary Network Channel Interface Code
<b>SF</b>	Super Frame
<b>SGNL</b>	Signaling
<b>SI</b>	Service Interconnection
<b>SIC</b>	Standard Industry Code
<b>SI/IT</b>	Systems Integration/Interface Team
<b>SOCS</b>	Service Order Completion System
<b>SPEC</b>	Service and Product Enhancement Code
<b>SPOC</b>	Single Point of Connection
<b>SPOI</b>	Signaling Point of Interface
<b>STP</b>	Signal Transfer Point
<b>SUP</b>	Supplement
<b>SYSTEM ID</b>	System Identification
<b>T &amp; M</b>	Time and Materials
<b>TAFI</b>	Trouble Administration and Facilitation Interface
<b>TAR</b>	County Taxing Area
<b>TBE</b>	Toll Billing Exception
<b>TC OPT</b>	Transfer of Call Options
<b>TC PER</b>	Transfer of Calls Period
<b>TC TO</b>	Transfer of Calls To
<b>TCCD</b>	Telecommunications Center for Customers with Disabilities
<b>TCIF</b>	Telecommunications Industry Forum
<b>TE</b>	Tax Exemption
<b>TER</b>	Terminal Number
<b>TN</b>	Telephone Number
<b>TNP</b>	Total Number of Paths